

Equipment Rental Program

We now offer the same hi-quality, professional grade equipment that we sell on an approved rental basis. (This is unheard of in our business!)

We rent top of the line video surveillance equipment to parents, guardians and employers wishing to monitor the interaction between their caregivers, children and employees. We use absolutely undetectable cameras and recorders as seen through out our website. After the rental you keep any recorded video or audio tapes which can be played on your own VCR or recorder. As we will not be held responsible for inferior (or lack of) recordings (audio or video) customers are advised to test the recording capability and functionality of all rental equipment prior to "live" set-up. Customer relieves On Site Surveillance Equipment of all claims as a result of purchasing our products and using our services.

For Nationwide customers we ship you all the equipment, detailed instructions and provide you with a toll free 24 hour tech support line. All our systems are plug and play.

- * The rental period is priced for a five (5) business day period. This is the minimum period available.
- * The first rental day begins on the date the product is received by the purchaser. (Verifiable thru the shipping company signature confirmation)
- * The rental period ends on the date the purchaser begins shipment of the product back to us. (Verifiable thru the tracking number)
- * A 25% rental fee will be charged (based on the retail value of the equipment) for each additional day product is held beyond initial rental period. (please call us within 24 hours if an extension is required)
- * Violation of any of the stated terms and conditions will result in a charge for the full retail price of the equipment plus the rental fee.
- * Alternate Rental Periods are available at terms and prices agreed to by us. Early rental returns will be treated as if the equipment were held for the entire rental period originally requested.

In the case of daily rentals: Such minimum terms and conditions will apply: All commitments given to On-Site Surveillance Company (verbal or written) to set aside such rentals will cause the customer to pay for the same regardless if the equipment is used or not. No exceptions granted!

A security deposit is required which covers the full price of the equipment. This is adjusted after the equipment is returned. Rental fees will be deducted from this deposit and the balance refunded when equipment is returned in good working (minus the costs associated with repairing any damages) order.

The Client pays for shipping both ways, but the shipping time is not included when calculating the rental period. We require return shipping to be via UPS Ground inside the US or UPS AIR (or equivalent) outside the US . Once a Client has rented a system, 50% of the rental fee may be applied towards purchase of a new system. There is 1 month time limit on using this rental credit, and the rental credit cannot be transferred or assigned in any manner.

When rental fees exceed the retail price of the item:

(1) You may either purchase the item and pay the amount in excess of the retail price

or

(2) Simply pay the rental fees if you do not want to purchase the item. However, under no circumstances will customers simply accumulate rental fees that exceed the retail price of the item while still retaining the option to purchase the item with the intention of avoiding the rental fees over and above the retail price of the item. We retain the right to charge said customer's credit card for the amount necessary to recover all rental fees at any time after which the rental fees exceed the retail price of the item. Notice may or may not be given prior to fee recovery.

Clients must contact us within 24 hrs. of receiving equipment if assistance is needed to set-up or operate equipment. Failure to do so will result in our inability to issue a credit or refund.

Cancellations: We require one weeks notice for all cancellations.

Upon our approval and your own needs we can even have the equipment in your hands in 24 to 48 hours!

Restricted and Title III equipment requires a formal request from the Chief of Police on department letterhead. We reserve the right to decide who is, and is not, approved for rental privileges.

Call us (or email us at info@ossurveillance.com at (404) 230-8460 or fax us at (404) 527-6201 if you have any questions.